

**INPROC DESIGN, S.L.** is a company that has been dedicated for more than 20 years to the industrial and mechanical design of machinery for the food industry, to the coordination and execution of machinery projects, to the realization of technical documentation for companies, and to the CE certification of machines and machine assemblies.

The Management of **INPROC DESIGN, S.L.** approaches the quality System as a way to organize the operation of the association starting from some basic pillars such as the quality of its services, customer satisfaction and continuous improvement of the effectiveness of the System. For this, the Quality Management System of **INPROC DESIGN, S.L.** is based on:

- The achievement, maintenance and improvement of the level of quality desired by the association, can only be achieved with the commitment and involvement of all staff, and the use of their creative potential and skills.
- This involvement must be achieved through the understanding of the effect that individual contributions, information, communication and through the action of the person in charge of the organization in all areas and at all levels have on the quality of the service offered.
- Quality is obtained by planning, executing, reviewing and improving the Management System to prevent possible errors.
- Both the Management and the staff of INPROC DESIGN, S.L. are committed to comply with the legal and regulatory requirements that apply.
- Commitment to the satisfaction of all our customers through the commitment of the entire organization to meet their needs and requirements, as well as legal and regulatory requirements and those of the products themselves.
- Only by continuously improving processes, methods, services, etc., can we guarantee greater internal efficiency, a better response to customer expectations and, therefore, improved customer satisfaction.
- INPROC DESIGN, S.L. staff, regardless of their functions and responsibilities, must analyze the data available to them regarding the activities they perform in search of opportunities for improvement.
- For this reason, continuous improvement must be a permanent objective for everyone, and referred to all the activities developed in INPROC DESIGN, S.L.
- It requires the participation and collaboration of all, so this policy is disseminated to all stakeholders of the organization for their knowledge and understanding.

For the effective application of these principles, the support of all **INPROC DESIGN, S.L.** personnel is absolutely necessary.

Address

Molina del Segura, November 18, 2021